# **Student Outcomes Assessment Process<sup>1</sup>**

Our assessment process is organized along four dimensions, shown in Figure 4-1. These dimensions are:

- 1. **Performance Indicators** these are key performance measurements designed to understand the attainment of student outcomes.
- 2. **Target Instruments** these refer to the instruments from which data will be collected to measure the performance indicators.
- 3. Assessment Cycle this is the cycle that specifies the schedule for data collection on performance indicators, outcome assessment, and evaluation.
- 4. Evaluation & Actions these are the activities that the CSE Department will take to improve the Computer Science and Engineering (CSE) program, based on the assessment process. The result shall be corrective actions on curriculum, teaching activities, course content, and other elements that help attain student outcomes.

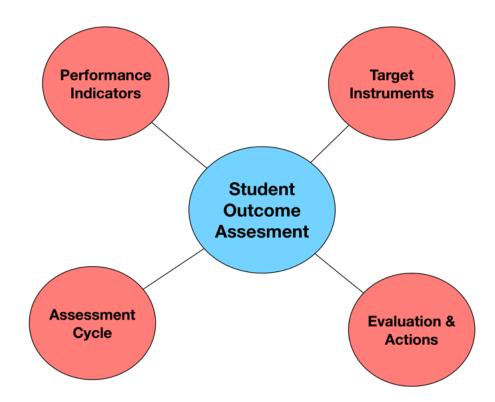


Figure 4-1: Student Outcome Assessment Components

We now describe these elements in more detail.

<sup>&</sup>lt;sup>1</sup> An initial version of this document was done during Fall 2022.

#### **Performance Indicators**

We have defined a set of performance indicators that serve as key measurements designed to understand the attainment of student outcomes. These performance indicators are designed to be applicable to different assessment instruments such as course portfolios, student portfolios, graduation surveys, or employer surveys.

Table 1 shows the current set of performance indicators for the eight groups of the CSE SOs.

| Group | SOs<br>Included | Key<br>Description               | Performance Indicator   |  |  |
|-------|-----------------|----------------------------------|---|--|--|
| 1     | E1, C1          | Complex Problem<br>Solving       | <ol> <li>The student can formulate a clear problem statement.</li> <li>The student can identify a proper solution strategy for a given problem.</li> <li>The student can justify the feasibility of the solution within given constraints.</li> </ol>   |  |  |
| 2     | E2, C2          | Design &<br>Implement            | <ol> <li>The student provides a design that complies with requirements, and<br/>professional standards or best practices.</li> <li>The student selects appropriate tools and methodologies that are<br/>well justified.</li> <li>The student implements a solution and shows compliance with<br/>requirements.</li> </ol>   |  |  |
| 3     | E3, C3          | Effective<br>Communication       | <ol> <li>The student can write about a technical topic in a clear and<br/>organized manner.</li> <li>The student presents a technical topic to an audience in a clear,<br/>concise, and understandable manner.</li> <li>The student can understand questions from an audience and address<br/>them correctly.</li> </ol>  |  |  |
| 4     | E4, C4          | Professional &<br>Ethical Issues | <ol> <li>The student recognizes the role of professional ethics, as specified<br/>in the ACM Code of Ethics, the IEEE Computer Society Code of<br/>Ethics, or another well-established professional source.</li> <li>The student properly identifies important legal and ethical issues<br/>involved within a professional situation.</li> <li>The student makes an informed judgment considering its trade-offs,<br/>impacts and consequences on relevant global, economic,<br/>environmental, and societal contexts.</li> </ol> |  |  |

| Group | SOs<br>Included | Key<br>Description | Performance Indicator  |
|-------|-----------------|--------------------|--|
| 5     | E5, C5          | Teamwork           | <ol> <li>The student fulfills all assigned responsibilities to ensure team success.</li> <li>The student contributes to the decision-making process to effectively meet project goals.</li> <li>The student maintains continuous and effective communication to achieve project goals.</li> </ol>  |
| 6     | C6              | CS Theory          | <ol> <li>The student can properly identify data structures, algorithms, and computer tools that are suitable to produce a correct solution to a problem.</li> <li>The student can apply fundamental theoretical concepts to find correct and efficient computing-based solutions to problems.</li> <li>The student can apply fundamental concepts of the software development process to produce computing-based solutions.</li> </ol> |
| 7     | E6              | Experimentation    | <ol> <li>The student designs and conducts experiments or processes to<br/>collect data that is relevant to solve a problem.</li> <li>The student can properly process, analyze, and interpret<br/>experimental data.</li> <li>The student uses engineering judgment to derive conclusions from<br/>experimental data.</li> </ol>   |
| 8     | E7              | Self-learning      | <ol> <li>The student recognizes the need to acquire additional knowledge to solve a problem.</li> <li>The student acquires additional knowledge when required to solve a problem, using appropriate learning strategies.</li> <li>The student applies additional acquired knowledge when required to solve a problem.</li> </ol>   |

#### Target Instruments

So far, we have only defined course portfolios as target instruments for assessment. However, we will continue exploring additional instruments to augment our capabilities to assess the attainment of the SOs from different perspectives. In our current efforts, the course portfolios used for assessment fall into two groups:

- 1. Capstone course: CIIC 4151- Senior Project Design
- 2. Required upper-level courses:

- a. CIIC 4025 Analysis and Design Algorithms
- b. CIIC 4050 Operating Systems
- c. CIIC 4060 Database Systems
- d. CIIC 4070 Computer Networks
- e. INSO 4101 Introduction to Software Engineering

We focus on these courses because students are more mature, and their skills for problem solving are better developed. Thus, collecting assessment data from these courses shall result in better quality data sets that we can rely upon to understand the attainment of SOs.

Table 2 shows the preliminary mapping between CSE SOs and the courses on which we intend to collect data to assess SO attainment. Each of these courses has specific activities that can be used to measure the attainment of the SO. As mentioned in the previous section, we have only defined performance indicators for a subset of the SOs. Thus, this mapping might be adjusted once we complete the definition of the remaining performance indicators.

|   | Student Outcome Assessment Per Course |    |    |    |    |    |    |    |    |    |    |    |    |
|---|---------------------------------------|----|----|----|----|----|----|----|----|----|----|----|----|
| Course  | C1                                    | C2 | C3 | C4 | C5 | C6 | E1 | E2 | E3 | E4 | E5 | E6 | E7 |
| CIIC 4025 - Analysis and<br>Design of Algorithms    |                                       |    |    |    |    | Х  |    |    |    |    |    |    |    |
| CIIC 4050 - Operating<br>Systems                    |                                       |    |    | Х  |    |    |    |    |    | Х  |    |    |    |
| CIIC 4060 - Database<br>Systems                     |                                       |    | x  |    | Х  |    |    |    | Х  |    | x  |    | Х  |
| CIIC 4070 - Computer<br>Networks                    | X                                     |    |    |    |    |    | x  |    |    |    |    | х  |    |
| INSO 4101 - Introduction<br>to Software Engineering |                                       | X  |    |    |    |    |    | х  |    |    |    |    |    |
| CIIC 4151 – CSE<br>Capstone                         | X                                     | X  | X  | X  | Х  | X  | X  | Х  | Х  | X  | Х  | Х  | Х  |

 Table 2: Mapping SOs assessment to course portfolios.

#### **Rubrics**

To have uniformity in the assessment of each student outcome across different instruments, courses, or assessment activities, we have established a set of performance indicators (PIs) and rubrics for each SO. For a particular SO, its PIs and rubrics shall be used in any activity in which assessment of the SO is done.

A performance indicator for a particular SO establishes accomplishments that can be measured and that are expected to represent a reliable mechanism to determine the attainment of that SO. For each rubric we have defined a scoring system that captures the level of attainment in each SO. Table 3 shows this scoring system.

| Table 3: Rubrics Scoring System | n |
|---------------------------------|---|
|---------------------------------|---|

|       | Tuble C. Rubiles Scotting System |   |  |  |  |  |  |
|-------|----------------------------------|---|--|--|--|--|--|
| Level | Score                            | Brief General Description as to When Applies⁴ |  |  |  |  |  |

| Unsatisfactory | 1 | The work done by the student has many serious deficiencies, indicating that it |
|----------------|---|--|
|                |   | is inadequate.   |
| Developing     | 2 | The work done by the student shows some potential but still has a few major    |
|                |   | deficiencies.  |
| Satisfactory   | 3 | The work done by the student can be improved but is reasonable and satisfies   |
|                |   | minimum requirements.  |
| Exemplary      | 4 | The work done by the student shows complete mastery of appropriate skills.     |

#### Assessment of a Performance Indicator in each Course

For the assessment of a particular SO in a particular course, different activities can be used to measure the performance on the different PIs that have been established for that SO. For such activity, the grader will know what performance indicator is that activity being used to measure. Therefore, he or she will assign a grade that matches one of the rubrics depending on the criteria established to grade the work done by the student. Finally, the score (1, 2, 3, or 4) corresponding to that rubric will be assigned as the final score on the activity. If several activities in a course are used to measure the same PI on the same SO, then, for a given student, his/her level of performance on that PI is computed as the average of the scores obtained on all those activities.

When a course is under assessment, it is expected that the professors in charge define how the applicable performance indicators will be measured and evaluated. That effort will be done in conjunction with the CAIC. If there are several professors in charge of multiple sections of the course, it is expected that they coordinate this effort, so that all sections use the same assessment instruments.

The assessment instruments are activities that are part of the work used in the course to determine the final grade of the students. Such activities in a particular course are expected to be aligned to the specific topics of the course, as well as with its specific set of course learning outcomes (CLOs). For example, they could be:

- 1. Quizzes
- 2. Specific exercises in exams
- 3. Homeworks
- 4. Projects
- 5. Laboratory work
- 6. Written reports
- 7. Oral presentations
- 8. Surveys

#### Assessment in Capstone Courses

In the case of the capstone course, there are no CLOs per se. Instead, we measure how the students perform on each of the SOs based on the following activities:

- 1. Written project proposal
- 2. Written project reports
- 3. Oral project presentations
- 4. Demonstrations of the project artifacts (e.g., mobile app, software tool, web app)

The previous activities may be enhanced or substituted by surveys whenever applicable.

#### How to Measure Performance of PIs in a Particular Course and Capstone

To measure the **level of performance of a particular PI in a particular course**, we measure the **percentage of passing students who have an average score of 3 or more** among all the activities that were used to assess that PI.

For each PI in a course, we have established an **expected performance of the PI**. We consider that any PI below that performance threshold would be an indication that further assessment would be needed to determine the source of the problem. Corrective actions for improvement would then be decided.

### Rubrics and Instruments for the Assessment of SOs Based on Performance Indicators

In this section, we present the following four items for each group of SOs.

- 1. The SOs in the group.
- 2. A detailed set of rubrics that have been established to measure each one of the PIs corresponding to the SOs in the group.
- 3. The list of courses in the curriculum in which skills relevant to the SOs in the group are acquired by the student.
- 4. The list of courses where the direct assessment of the corresponding PIs is expected to be done, an idea of the type of assessment activities or instruments to be used, and the expected level of performance of each PI on each such instrument.

### Croup 1: Student Outcomes C1 and E1

**C1**: Analyze a complex computing problem and to apply principles of computing and other relevant disciplines to identify solutions.

E1: an ability to identify, formulate, and solve complex engineering problems by applying principles of engineering, science, and mathematics;

Table 4 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 1: C1 and E1

|   | Score  |   |  |   |  |  |
|---|--|---|--|---|--|--|
| Performance Indicators  | Unsatisfactory   | Developing  | Satisfactory   | Exemplary   |  |  |
| PI-1: The student can<br>formulate a clear problem<br>statement.                        | The student is<br>unable to provide<br>a problem<br>statement                | Problem statement<br>contains a general<br>idea but lacks key<br>aspects.     | Problem statement<br>is adequate but<br>misses a few<br>aspects. | Problem statement<br>that captures the<br>most relevant<br>details of the<br>underlying<br>problem. |  |  |
| PI-2: The student can<br>identify a proper solution<br>strategy for a given<br>problem. | The student is<br>unable to identify<br>a proper solution<br>strategy to the | The proposed<br>solution contains a<br>general idea but<br>lacks key aspects. | The proposed<br>solution is<br>adequate but<br>misses a few      | The proposed<br>solution complies<br>with the problem<br>statement missing                          |  |  |

|--|

|  |  | Score  |  |   |  |  |  |  |
|--|--|--|--|---|--|--|--|--|
| Performance Indicators   | Unsatisfactory   | Developing   | Satisfactory   | Exemplary   |  |  |  |  |
|  | problem.   |  | aspects.   | perhaps small<br>details.   |  |  |  |  |
| PI-3: The student can<br>justify the feasibility of<br>the solution within given<br>constraints. | The student<br>cannot justify the<br>feasibility of the<br>solution. | The solution is not<br>properly justified<br>or fails to meet<br>several key<br>constraints. | The solution is<br>justified but fails<br>on a few key<br>constraints. | The solution is<br>justified and<br>complies with all<br>key constraints. |  |  |  |  |

Skills for this group of SOs are developed and practiced in the following courses: CIIC 3075 – Foundations of Computing, CIIC 3081 – Computer Architecture I, CIIC 4010 – Advanced Programming, CIIC 4025 – Analysis and Design of Algorithms, CIIC 4030 – Programming Languages, CIIC 4060 – Database Systems, CIIC 4070 – Computer Networks, CIIC 4082 – Computer Architecture II, CIIC 5045 – Automata and Formal Languages, and INSO 4101 – Introduction to Software Engineering.

Table 5 shows details about the courses where the assessment of SOs C1 and E1 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators Where is<br>Direct<br>Assessment<br>Done |                         | Instrument                                | Target for<br>Performance <sup>2</sup> |
|---|-------------------------|---|--|
| PI-1: The student can formulate a clear problem                 | CIIC 4151<br>(Capstone) | Project's progress report or final report | 80%                                    |
| statement.  | CIIC 4070               | Project's final report                    | 75%                                    |
| PI-2: The student can<br>identify a proper solution             | CIIC 4151               | Project's progress report or final report | 80%                                    |
| method for a given problem.                                     | CIIC 4070               | Project's Final Report                    | 75%                                    |
| PI-3: The student can justify the feasibility of the            | CIIC 4151               | Project's final report                    | 80%                                    |
| solution within given constraints.                              | CIIC 4070               | Project's Final Report                    | 75%                                    |

| Table 5: Assessment strategy for | or SOs ( | C1 and E1 |
|----------------------------------|----------|-----------|
|----------------------------------|----------|-----------|

<sup>&</sup>lt;sup>2</sup> The **percentage of passing students who have an average score of 3.5 or more** among all the activities that were used to assess that PI.

### Group 2: Student Outcomes C2 and E2

**C2**: Design, implement, and evaluate a computing-based solution to meet a given set of computing requirements in the context of the program's discipline.

**E2**: an ability to apply engineering design to produce solutions that meet specified needs with consideration of public health, safety, and welfare, as well as global, cultural, social, environmental, and economic factors;

Table 5 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 2: C2 and E2.

| Performance Indicators   | Score  |  |  |   |  |
|--|--|--|--|---|--|
| reriormance indicators   | Unsatisfactory   | Developing   | Satisfactory   | Exemplary   |  |
| PI-1: The student provides<br>a design that complies with<br>requirements, and<br>professional standards or<br>best practices. | Design statement<br>meets too few of<br>the requirements,<br>and professional<br>standards or best<br>practices. | Design statement<br>fails to meet the<br>majority of the<br>requirements, and<br>professional<br>standards or best<br>practices. | Design statement<br>meets the majority<br>of the<br>requirements, and<br>professional<br>standards or best<br>practices. | Design statement<br>properly<br>complies with<br>requirements, and<br>professional<br>standards or best<br>practices. |  |
| PI-2: The student selects<br>appropriate tools and<br>methodologies that are<br>well justified.                                | The student does<br>not select<br>appropriate tools<br>nor methodologies<br>that are well<br>justified.          | The student fails<br>to select<br>appropriate tools<br>or methodologies<br>that are well<br>justified.                           | The student<br>selects mostly<br>appropriate tools<br>and<br>methodologies<br>that are well<br>justified.                | The student<br>selects appropriate<br>tools and<br>methodologies<br>that are well<br>justified.                       |  |
| PI-3: The student<br>implements a solution and<br>shows compliance with<br>requirements.                                       | The student<br>cannot implement<br>a solution.   | The student<br>implements an<br>incomplete<br>solution or fails to<br>show compliance<br>with key<br>requirements.               | The student<br>implements a<br>solution but does<br>not show<br>compliance with<br>some<br>requirements.                 | The student<br>implements a<br>solution and<br>shows compliance<br>with requirements.                                 |  |

| <b>Table 6</b> : Rubrics for SOs C2 and E2 |
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Skills for Group 2 of SOs are developed and practiced in the following courses: CIIC 3081 – *Computer Architecture I*, CIIC 4010 – *Advanced Programming*, CIIC 4020 – *Data Structures*, CIIC 4025 – *Analysis and Design of Algorithms*, CIIC 4030 – *Programming Languages*, CIIC 4060 – *Database Systems*, CIIC 4070 – *Computer Networks*, CIIC 4082 – *Computer Architecture II*, and INSO 4101 – *Introduction to Software Engineering*.

Table 7 shows details about the courses where the assessment of SOs C2 and E2 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators  | Where is Direct<br>Assessment Done | Assessment Instruments                    | Target for<br>Performance |
|---|------------------------------------|---|---------------------------|
| PI-1: The student provides a design<br>that complies with functional              | CIIC 4151                          | Project's progress report or final report | 80%                       |
| requirements, professional standards and other constraints.                       | INSO 4101                          | Course project                            | 75%                       |
| PI-2: The student selects<br>appropriate tools and<br>methodologies that are well | CIIC 4151                          | Project's progress report or final report | 80%                       |
| justified.  | INSO 4101                          | Course project                            | 75%                       |
| PI-3: The student implements a  | CIIC 4151                          | Project's final report                    | 80%                       |
| solution and shows compliance with requirements.                                  | INSO 4101                          | Course project                            | 75%                       |

| Table 7: Assessment strategy for SOs C2 and E2 |
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### Group 3: Student Outcomes C3 and E3

C3: Communicate effectively in a variety of professional contexts.

E3: an ability to communicate effectively with a range of audiences;

Table 8 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 3: C3 and E3.

| Performance Indicators   | Unsatisfactory  | Developing  | Satisfactory   | Exemplary   |
|--|---|---|--|---|
| PI-1: The student is able to<br>write about a technical topic<br>in a clear and organized<br>manner. | The student's<br>writing lacks<br>organization or<br>clarity. | The student writes<br>with some<br>organization, but<br>key essential parts<br>are missing. | The student writes a<br>clear and<br>well-organized<br>document that is<br>able to convey the<br>message, but a few<br>essential parts are<br>still missing. | The student writes<br>an excellent,<br>well-organized<br>document, clearly<br>conveying all the<br>central ideas for the<br>topic being<br>presented. |
| PI-2: The student presents a technical topic to an audience in a clear, concise, and                 | The presentation<br>lacks clarity and<br>appropriate          | Some parts of the presentation are clear, but in general                                    | The presentation is clear and conveys the message, but it  | The presentation is clear, concise and the key messages   |

**Table 8**: Rubrics for SOs C3 and E3

| understandable manner.  | structure.   | it is hard to<br>understand the key<br>message.  | is either not concise<br>or misses to<br>communicate a few<br>essential parts.   | are understandable to the audience.  |
|---|--|--|--|--|
| PI-3: The student is able to<br>understand questions from an<br>audience and address them<br>correctly. | The student cannot<br>understand or<br>properly address<br>any valid questions<br>from the audience. | The student<br>understands just a<br>few valid questions<br>from the audience<br>and is able to<br>answer some of<br>them. Some<br>answers show a<br>weak understanding<br>of the topic. | The student<br>understands most<br>valid questions<br>from the audience<br>and is able to<br>answer most of<br>them albeit with<br>some vagueness in<br>a few cases. | The student shows<br>clear understanding<br>of almost all valid<br>questions from the<br>audience and is able<br>to articulate<br>appropriate and<br>knowledgeable<br>answers. |

Skills for Group 3 of SOs are developed and practiced in the following courses: CIIC 3075 – *Foundations of Computing*, CIIC 4030 – *Programming Languages*, CIIC 4060 – *Database Systems, and INSO 4101 – Introduction to Software Engineering*.

Table 9 shows details about the courses where the assessment of SOs C3 and E3 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators<br>for C3-E3                               | Where is Direct<br>Assessment Done | Assessment Instruments                              | Target for Performance |
|---|------------------------------------|---|------------------------|
| PI-1: The student is able to<br>write about a technical topic     | CIIC 4151                          | Project proposal, progress report, and final report | 80%                    |
| in a clear and organized manner.                                  | CIIC 4060                          | Project proposal.                                   | 75%                    |
| PI-2: The student presents a technical topic to an audience       | CIIC 4151                          | Project presentation.                               | 80%                    |
| in a clear, concise, and understandable manner.                   | CIIC 4060                          | Project presentation.                               | 75%                    |
| PI-3: The student is able to                                      | CIIC 4151                          | Project presentation.                               | 80%                    |
| understand questions from an audience and address them correctly. | CIIC 4060                          | Project presentation.                               | 75%                    |

**Table 9**: Assessment strategy for SOs C3 and E3

### Group 4: Student Outcomes C4 and E4

C4: Recognize professional responsibilities and make informed judgments in computing practice based on legal and ethical principles.

**E4**: an ability to recognize ethical and professional responsibilities in engineering situations and make informed judgments, which must consider the impact of engineering solutions in global, economic, environmental, and societal contexts;

Table 10 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 4: C4 and E4.

| Table TV. Rubites for C+ and L+   |  |  |  |   |
|---|--|--|--|---|
| Performance Indicators  | Unsatisfactory   | Developing   | Satisfactory   | Exemplary   |
| PI-1: The student recognizes<br>the role of professional<br>ethics, as specified in the<br>ACM Code of Ethics, the<br>IEEE Computer Society<br>Code of Ethics, or another<br>well-established professional<br>source. | The student fails<br>to recognize the<br>role of ethics in<br>the Computing<br>profession.   | The student<br>recognizes some of<br>the ethical aspects<br>in the Computing<br>profession.  | The student<br>recognizes<br>most parts of<br>the professional<br>ethics code,<br>missing only a<br>few aspects.                             | The student<br>recognizes all<br>of the aspects of<br>a professional<br>ethics code.  |
| PI-2: The student properly<br>identifies important legal and<br>ethical issues involved within<br>a professional situation.   | The student fails<br>to identify<br>existing legal or<br>ethical issues<br>within a<br>professional<br>situation that<br>must be<br>addressed. | The student<br>identifies some<br>existing legal or<br>ethical issues within<br>a professional<br>situation that must<br>be addressed. | The student<br>identifies most<br>existing legal or<br>ethical issues<br>within a<br>professional<br>situation that<br>must be<br>addressed. | The student<br>identifies all<br>existing legal or<br>ethical issues<br>within a<br>professional<br>situation that<br>must be<br>addressed. |
| PI-3: The student makes an<br>informed judgment<br>considering its trade-offs,<br>impacts and consequences on<br>relevant global, economic,<br>environmental, and societal<br>contexts.                               | The student's<br>judgment fails to<br>address any<br>relevant<br>trade-offs,<br>impacts, or<br>consequences.                                   | The student's<br>judgment addresses<br>a few, but misses<br>key, relevant<br>trade-offs, impacts,<br>or consequences.                  | The student's<br>judgment<br>addresses most<br>relevant<br>trade-offs,<br>impacts, or<br>consequences.                                       | The student's<br>judgment<br>addresses all<br>relevant<br>trade-offs,<br>impacts, or<br>consequences.                                       |

 Table 10: Rubrics for C4 and E4

Skills for Group 4 of SOs are developed and practiced in the following courses: CIIC 3015 – *Introduction to Computer Programming I*, CIIC 4010 – *Advanced Programming*, CIIC 4050 – *Operating Systems*, CIIC 4070 – *Computer Networks*, and INSO 4101 – *Introduction to Software Engineering*.

Table 11 shows details about the courses where the assessment of SOs C4 and E4 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Table 11: Assessment strategy for SOs C4 and E4 |
|---|
|---|

| Performance Indicators | Where is Direct | Assessment | Target for |
|------------------------|-----------------|------------|------------|
|------------------------|-----------------|------------|------------|

| for C4-E4   | Assessment Done | Instruments                       | Performance |
|---|-----------------|-----------------------------------|-------------|
| PI-1: The student recognizes<br>the role of professional<br>ethics, as specified in the<br>ACM Code of Ethics, the<br>IEEE Computer Society<br>Code of Ethics, or another<br>well-established professional<br>source. | CIIC 4050       | Exam question                     | 75%         |
| PI-2: The student properly<br>identifies important legal and<br>ethical issues involved within  | CIIC 4151       | Progress reports and final report | 80%         |
| a professional situation.   | CIIC 4050       | Exam question                     | 75%         |
| PI-3: The student makes an informed judgment  | CIIC 4151       | Progress reports and final report | 80%         |
| considering its trade-offs,<br>impacts and consequences on<br>relevant global, economic,<br>environmental, and societal<br>contexts.  | CIIC 4050       | Exam question                     | 75%         |

## **Group 5: Student Outcomes C5 and E5**

**C5**: Function effectively as a member or leader of a team engaged in activities appropriate to the program's discipline.

**E5**: an ability to function effectively on a team whose members together provide leadership, create a collaborative and inclusive environment, establish goals, plan tasks, and meet objectives;

Table 12 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 5: C5 and E5.

| Performance   | Score   |  |   |  |  |
|---|---|--|---|--|--|
| Indicators Unsati   | Unsatisfactory  | Developing   | Satisfactory  | Exemplary  |  |
| PI-1: The student<br>fulfills all<br>assigned<br>responsibilities to<br>assure team<br>success. | The student<br>fulfills too few<br>assigned<br>responsibilities.        | The student<br>fulfills some<br>assigned key<br>responsibilities.    | The student<br>fulfills most of the<br>assigned key<br>responsibilities | The student<br>fulfills all<br>assigned<br>responsibilities to<br>assure team<br>success |  |
| PI-2: The student<br>contributes to the<br>decision-making<br>process to                        | The student rarely<br>contributes to the<br>decision-making<br>process. | The student<br>occasionally<br>contributes to the<br>decision-making | The student<br>regularly contributes<br>to the<br>decision-making       | The student<br>constantly and<br>substantially<br>contributes to the                     |  |

Table 12: Rubric for SOs C5 and E5

| Performance  | Score   |   |  |  |  |
|--|---|---|--|--|--|
| Indicators   | Unsatisfactory  | Developing  | Satisfactory   | Exemplary  |  |
| effectively meet project goals.  |   | process.  | process.   | decision-making process.   |  |
| PI-3: The student<br>maintains<br>continuous and<br>effective<br>communication to<br>achieve project<br>goals. | The student<br>rarely<br>communicates<br>effectively with<br>teammates. | The student<br>occasionally<br>communicates<br>effectively with<br>teammates. | The student<br>regularly<br>communicates<br>effectively with<br>teammates. | The student<br>constantly<br>communicates<br>effectively<br>with<br>teammates. |  |

Skills for this group of SOs are developed and practiced in the following courses: CIIC 4010 – *Advanced Programming*, CIIC 4030 – *Programming Languages*, CIIC 4060 – *Database Systems*, and INSO 4101 – *Introduction to Software Engineering*.

Table 13 shows details about the courses where the assessment of SOs C5 and E5 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators   | Where is Direct<br>Assessment<br>Done | Assessment Instruments  | Target for<br>Performance |
|--|---------------------------------------|---|---------------------------|
| PI-1: The student fulfills all assigned responsibilities to assure team success.                   | CIIC 4151                             | Teamwork assessment tool for project contribution of the student. | 80%                       |
|  | CIIC 4060                             | Course project  | 75%                       |
| PI-2: The student contributes to the decision-making process to effectively meet project goals.    | CIIC 4151                             | Teamwork assessment tool for project contribution of the student. | 80%                       |
|  | CIIC 4060                             | Course project  | 75%                       |
| PI-3: The student maintains continuous<br>and effective communication to achieve<br>project goals. | CIIC 4151                             | Teamwork assessment tool for project contribution of the student. | 80%                       |
|  | CIIC 4060                             | Course project  | 75%                       |

| Table 13: Assessment strategy | for | SOs | C5 and E5 |
|-------------------------------|-----|-----|-----------|
|-------------------------------|-----|-----|-----------|

### **Group 6: Student Outcome C6**

C6: Apply computer science theory and software development fundamentals to produce computing-based solutions.

Table 14 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcomes in Group 6: C6.

| Table 14. Rublics for 50 Co   |  |   |  |   |  |
|---|--|---|--|---|--|
| Performance<br>Indicators   | Unsatisfactory   | Developing  | Satisfactory   | Exemplary   |  |
| PI-1: The student can<br>properly identify data<br>structures, algorithms, and<br>computer tools that are<br>suitable to produce a<br>correct solution to a<br>problem. | The student fails to<br>properly identify<br>data structures,<br>algorithms, and<br>computer tools that<br>are suitable to<br>produce a correct<br>solution to a<br>problem. | The student<br>identifies some of<br>the data structures,<br>algorithms, and<br>computer tools that<br>are suitable to<br>produce a correct<br>solution to a<br>problem | The student<br>identifies most<br>of the data<br>structures,<br>algorithms, and<br>computer tools<br>that are suitable<br>to produce a<br>correct solution<br>to a problem | The student<br>identifies all of<br>the data<br>structures,<br>algorithms, and<br>computer tools<br>that are suitable<br>to produce a<br>correct solution<br>to a problem |  |
| PI-2 The student can apply<br>fundamental theoretical<br>concepts to find correct<br>and efficient<br>computing-based solutions<br>to problems.                         | The student fails to solve the problem.  | The student can<br>produce a correct<br>solution but cannot<br>justify its efficiency<br>and correctness.   | The student can<br>produce a<br>correct solution<br>but cannot<br>justify either its<br>efficiency or its<br>correctness.  | The student can<br>produce a<br>correct solution,<br>justifying both<br>its efficiency<br>and correctness.  |  |
| PI-3: The student can<br>apply fundamental<br>concepts of the software<br>development process to<br>produce computing-based<br>solutions.                               | The student fails to<br>implement a<br>solution using<br>software tools.   | The student<br>implements a<br>solution but without<br>following<br>fundamental<br>concepts of the<br>software<br>development<br>process.                               | The student<br>implements a<br>solution<br>following many<br>of the<br>appropriate<br>fundamental<br>concepts of the<br>software<br>development<br>process.                | The student<br>implements a<br>solution<br>following all<br>of the<br>appropriate<br>fundamental<br>concepts of the<br>software<br>development<br>process.                |  |

**Table 14**: Rubrics for SO C6

Skills for Group 6 of SOs are developed and practiced in the following courses: CIIC 3015 – Introduction to Computer Programming I, CIIC 3075 – Foundations of Computing, CIIC 4010 – Advanced Programming, CIIC 4020 – Data Structures, CIIC 4025 – Analysis and Design of Algorithms, CIIC 4030 – Programming Languages, CIIC 4050 – Operating Systems, CIIC 4060 – Database Systems, CIIC 4070 – Computer Networks, and INSO 4101 – Introduction to Software Engineering.

Table 15 shows details about the courses where the assessment of SO 6 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators for C6  | Where is<br>Direct<br>Assessment<br>Done | Assessment<br>Instruments                   | Target for<br>Performance |
|--|--|---|---------------------------|
| PI-1: The student can properly identify data structures, algorithms, and computer tools that are suitable to | CIIC 4151                                | Project progress report<br>and final report | 80%                       |
| produce a correct solution to a problem.   | CIIC 4025                                | Special homework                            | 75%                       |
| PI-2: The student can apply<br>fundamental theoretical concepts to find                                      | CIIC 4151                                | Project progress report<br>and final report | 80%                       |
| correct and efficient computing-based solutions to problems.   | CIIC 4025                                | Exams                                       | 75%                       |
| PI-3: The student can apply<br>fundamental concepts of the software  | CIIC 4151                                | Project progress report<br>and final report | 80%                       |
| development process to produce computing-based solutions.  | CIIC 4025                                | Special homework                            | 75%                       |

| Table 15: Assessment strategy for SO C | .6 |
|--|----|
|--|----|

### **Group 7: Student Outcome E6**

E6: an ability to develop and conduct appropriate experimentation, analyze and interpret data, and use engineering judgment to draw conclusions;

Table 16 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcome in Group 7: E6.

| Performance Indicators   | Unsatisfactory                                      | Developing   | Satisfactory   | Exemplary  |
|--|---|--|--|--|
| PI-1: The student designs<br>and conducts experiments<br>or processes to collect<br>data that is relevant to<br>solve a problem. | The student fails to design or conduct experiments. | Given a design, the<br>student can<br>partially conduct<br>the experiment and<br>collect data. | Given a design, the<br>student can<br>correctly conduct<br>the experiment and<br>collect data. | The student provides<br>experimental design<br>and successfully<br>conducts all its<br>experiments and<br>collects data. |
| PI-2: The student can properly process,  | The student cannot properly process                 | The student can process  | The student can process and analyze  | The student can successfully process,  |

Table 16: Rubrics for SO E6<sup>3</sup>

<sup>&</sup>lt;sup>3</sup>These rubrics for SOG 7 include the changes approved at the departmental meeting on <u>April 13, 2023</u>.

| analyze, and interpret<br>experimental data.   | any experimental<br>data.  | experimental data<br>but fails to<br>properly analyze<br>it.                                   | experimental data<br>but fails to properly<br>interpret it.  | analyze, and interpret<br>the experimental data<br>providing key<br>insights.                            |
|--|--|--|--|--|
| PI-3: The student uses<br>engineering judgment to<br>derive conclusions from<br>experimental data. | The student fails to<br>derive any<br>reasonable<br>conclusion from the<br>data. | The student draws<br>some partial<br>conclusions but<br>with no<br>engineering<br>foundations. | The student derives<br>some conclusions<br>but with<br>insufficient<br>engineering<br>foundations. | The student derives<br>correct conclusions<br>supported by<br>appropriate<br>engineering<br>foundations. |

Skills for Group 7 of SOs are developed and practiced in the following courses: CIIC 4050 – *Operating Systems*, CIIC 4070 – *Computer Networks*, and CIIC 4082 – *Computer Architecture II*.

Table 17 shows details about the courses where the assessment of SO E6 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators<br>for E6   | Where is DirectAssessmentAssessment DoneInstruments |   | Target for<br>Performance |
|--|---|---|---------------------------|
| PI-1: The student designs and conducts experiments or processes to collect data that | CIIC 4151   | Project's progress report<br>and final report | 80%                       |
| is relevant to solve a problem.  | CIIC 4070   | Special homework                              | 75%                       |
| PI-2: The student can<br>properly process, analyze,                                  | CIIC 4151   | Project's progress report<br>and final report | 80%                       |
| and interpret experimental data.   | CIIC 4070   | Special homework                              | 75%                       |
| PI-3: The student uses<br>engineering judgment to<br>derive conclusions from         | CIIC 4151   | Projects' progress report<br>and final report | 80%                       |
| experimental data.   | CIIC 4070   | Special homework                              | 75%                       |

 Table 17: Assessment strategy for SO E6

## **Group 8: Student Outcome E7**

E7: an ability to acquire and apply new knowledge as needed, using appropriate learning strategies.

Table 18 displays the set of rubrics to be used in the assessment of the performance indicators that have been established for the student outcome in Group 8: E7.

Table 18: Rubrics for SO E7

| Performance Indicators   | Unsatisfactory   | Developing  | Satisfactory  | Exemplary  |
|--|--|---|---|--|
| PI-1: The student recognizes<br>the need to acquire additional<br>knowledge to solve a<br>problem.                                   | The student fails<br>to recognize the<br>need for<br>additional<br>knowledge.                                | Sometimes, the<br>student recognizes<br>the need for<br>additional<br>knowledge.                              | Most times, the<br>student<br>recognizes the<br>need for<br>additional<br>knowledge.                              | The student always<br>recognizes the need<br>for additional<br>knowledge.                              |
| PI-2: The student acquires<br>additional knowledge when<br>required to solve a problem,<br>using appropriate learning<br>strategies. | The student fails<br>to acquire<br>additional<br>knowledge when<br>required to solve<br>a problem.           | Sometimes, the<br>student acquires<br>additional<br>knowledge when<br>required to solve a<br>problem.         | Most times, the<br>student acquires<br>additional<br>knowledge when<br>required to solve<br>a problem.            | The student always<br>acquires additional<br>knowledge when<br>required to solve a<br>problem.         |
| PI-3: The student applies<br>additional acquired<br>knowledge when required to<br>solve a problem.                                   | The student fails<br>to apply<br>additional<br>acquired<br>knowledge when<br>required to solve<br>a problem. | Sometimes, the<br>student applies<br>additional acquired<br>knowledge when<br>required to solve a<br>problem. | Most times, the<br>student applies<br>additional<br>acquired<br>knowledge when<br>required to solve<br>a problem. | The student always<br>applies additional<br>acquired knowledge<br>when required to<br>solve a problem. |

Skills for Group 8 of SOs are developed and practiced in the following courses: CIIC 4020 - Data structures, CIIC 4050 – Operating Systems, CIIC 4060 – Database Systems, CIIC 4070 – Computer Networks, and CIIC 5045 – Automata and Formal Languages.

Table 19 shows details about the courses where the assessment of SO E7 will be done, the type of expected activity used for sampling, and the target performance goal for each PI as a percentage of the students demonstrating a score that is **satisfactory** or better in the rubric.

| Performance Indicators<br>for E7  | Where is Direct<br>Assessment Done | Assessment<br>Instruments                     | Target for<br>Performance |
|---|------------------------------------|---|---------------------------|
| PI-1: The student recognizes<br>the need to acquire additional            | CIIC 4151                          | Projects' progress report<br>and final report | 80%                       |
| knowledge to solve a problem.   | CIIC 4060                          | Project's final report                        | 75%                       |
| PI-2: The student acquires additional knowledge when                      | CIIC 4151                          | Projects' progress report<br>and final report | 80%                       |
| required to solve a problem,<br>using appropriate learning<br>strategies. | CIIC 4060                          | Project's final report                        | 75%                       |
| PI-3: The student applies additional acquired                             | CIIC 4151                          | Projects' progress report<br>and final report | 80%                       |

Table 10. A . . . for SO E7

| knowledge when required to solve a problem. | CIIC 4060 | Project's final report | 75% |
|---|-----------|------------------------|-----|
|---|-----------|------------------------|-----|

#### Assessment Cycle

We have established a 3-year cycle to complete direct assessment of all SOs. Each year in the cycle, we focus on the assessment of a specific subset of the SOs. The process has been set to begin in the year 2020. So, the first cycle would be completed in the years 2020 through 2022; the second cycle is scheduled for the period from 2023 to 2025; and so on. Again, each year in a cycle is dedicated to conducting a direct assessment of a specific subset of SOs. This process is illustrated in Table 20. The column labeled year in a cycle refers to the positional year within a cycle: first year, second year, and third year. Each positional year has a row. For each year, we show the specific set of SOs that will be under assessment.

| Year in a Cycle               | Student Outcome Under Assessment That Year |    |    |    |    |    |    |    |    |    |    |    |    |
|-------------------------------|--|----|----|----|----|----|----|----|----|----|----|----|----|
|                               | C1   | C2 | C3 | C4 | C5 | C6 | E1 | E2 | E3 | E4 | E5 | E6 | E7 |
| Year 1<br>(2020, 2023, 2026,) | Х  | Х  |    |    | X  |    | Х  | Х  |    |    | X  |    |    |
| Year 2<br>(2021, 2024, 2027,) |  |    | Х  |    |    | Х  |    |    | Х  |    |    |    | Х  |
| Year 3<br>(2022, 2025, 2028,) |  |    |    | X  |    |    |    |    |    | X  |    | X  |    |

 Table 20: SOs Assessment Cycle

Table 21 further illustrates this assessment cycle by including course portfolios. For each SO, the table presents which courses are to be used to do direct assessment of the SO, as well as the year in the cycle when data collection will be done.

| CSE Courses for SO's Assessment Per Natural Year    |                        |                        |                        |           |                             |                        |  |  |  |
|---|------------------------|------------------------|------------------------|-----------|-----------------------------|------------------------|--|--|--|
| Student Outcome in<br>Assessment                    | Yea<br>2020, 2023      | ır 1                   | Yea<br>2021, 2024      | nr 2      | Year 3<br>2022, 2025, 2028, |                        |  |  |  |
|   | Spring                 | Fall                   | Spring                 | Fall      | Spring                      | Fall                   |  |  |  |
| <b>Group 1: C1, E1</b><br>Complex Problem Solving   | CIIC 4070<br>CIIC 4151 | CIIC 4151              | -                      | -         | -                           | -                      |  |  |  |
| Group 2: C2, E2<br>Design/Implementation            | CIIC 4151              | INSO 4101<br>CIIC 4151 | -                      | -         | -                           | -                      |  |  |  |
| <b>Group 3: C3, E3</b><br>Effective Communication   | -                      | -                      | CIIC 4060<br>CIIC 4151 | CIIC 4151 | -                           | -                      |  |  |  |
| Group 4: C4, E4<br>Professional & Ethical<br>Issues | -                      | -                      | -                      | -         | CIIC 4151                   | CIIC 4050<br>CIIC 4151 |  |  |  |
| Group 5: C5, E5<br>Teamwork                         | CIIC 4060<br>CIIC 4151 | CIIC 4151              | -                      | -         | -                           | -                      |  |  |  |
| Group 6: C6<br>CS Theory                            | -                      | -                      | CIIC 4025<br>CIIC 4151 | CIIC 4151 | -                           | -                      |  |  |  |
| <b>Group 7: E6</b><br>Experimentation               | -                      | -                      | -                      | -         | CIIC 4070<br>CIIC 4151      | CIIC 4151              |  |  |  |
| Group 8: E7<br>Self-learning                        | -                      | -                      | CIIC 4060<br>CIIC 4151 | CIIC 4151 | -                           | -                      |  |  |  |

 Table 21: SOs Assessment Cycle for CSE Program and Courses to be Sampled

For a given year, the plan establishes that each SO under assessment will be sampled each semester, and on different courses. The capstone course will be sampled every semester that is offered but concentrating only on the SOs for the year of the offering.

#### **Evaluations and Actions**

For each SO under assessment, we shall follow these steps:

- **Step 1.** At the beginning of the semester under assessment the CSE Assessment Coordinator reminds the faculty about the assessment activities for the semester and, if needed, meets with the professors in charge of the courses that will be sampled. Specific information about the targeted SOs of the moment, as well as access to relevant tools to collect the final data for each course under assessment is shared with the professors in charge.
- Step 2. At the end of the semester under assessment the professors of the courses that were to be sampled submit the assessment data corresponding to each student that passes the course, as well as the evidence of the student's works. The CAIC evaluates the results of this process.
- **Step 3.** At the beginning of the next semester after assessment the CAIC reports to the faculty the results of the assessment data collected. If determined to be so, whenever needed, the procedures shall be recalibrated, and correcting actions shall be proposed to correct any shortcomings that are found in the targeted SOs.
- **Step 4. One year after the initial assessment** the CSE faculty discusses the findings for the given SO at the one-day faculty retreat. Action plans, corrections, and other proposals to improve on the SOs are presented and approved with a schedule for implementation and monitoring. The goal is to incorporate these actions for the next cycle when the SO is again under assessment.

With this procedure we close the assessment loop, translating assessment into actions based on the thorough evaluation of the results.

As we enrich our process with additional assessment instruments (e.g., exit interviews), the evaluations and action components will be updated to accommodate input on SO attainment that is obtained from those modalities.